

Cookie Notice

COOKIE CONSENT

Please choose if you want to enable or disable Third Party Cookies on this website

Enable Third Party Cookies

Introduction

Elevate Credit Union Limited (“we,” “us,” “our”) respects your right to privacy and is committed to protecting and respecting your privacy. This Cookies Notice (together with our Website T&C and Privacy Notice) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we treat it.

We may change this Cookies Notice from time to time by updating this page. You should check this page from time to time to ensure you are happy with any changes.

What are Cookies?

Cookies are small files that store information on your hard drive or browser that means that the website can recognise that you have visited the website before. They make it easier for you to maintain your preferences on the website, and by seeing how you use the website we can tailor the website around your preferences and measure usability of the website.

There are two main types of cookies:

Transient (or per-session) cookies

These only exist for the duration of your visit to a web site and are deleted when you leave.

They are sometimes necessary for the correct operation of a web site as they can recognise your device as you move between the pages of a web site, for example, recording items added to an online shopping basket.

Persistent (or permanent) cookies

These cookies stay on your device until they expiry or are deleted.

Many cookies will have an expiry date set upon creation. When that date is reached the cookie is deleted.

These cookies are useful because they can allow a web site to recognise your device or they can store your login information so that you don't have to enter your login information for a particular website.

First and third party cookies

Additionally, cookies can be first or third party cookies.

First party cookies are owned and created by the website you're viewing - in this case by the Credit Union.

Third party cookies are owned and created by an independent company, usually a company providing a service – such as Google Analytics.

What do we you use cookies for?

We may collect information about your computer, including where available your IP address, operating system, and browser type, for system administration, to help us provide a better service; to record session information and/or to assist you in browsing the website. This may in some instances only be statistical data about how you browse our website.

For the same reason, we may obtain information about your usage of the website by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. Cookies help us to improve the website and to deliver a better and more personalised service. They enable us:

- to estimate usage numbers and patterns.
- to store information about your preferences, and so allow us to customise the website according to your individual interests.
- to speed up your searches; and
- to recognise you when you return to the website.

Which cookies do we you use?

We use both first party and third party cookies.

We use cookies for the correct operation of this web site as well as to understand how this web site is used so that we can continue to improve it.

The cookies used on this web site have been categorised based on the categories

listed in the UK International Chamber of Commerce (ICC) Cookie guide. A list of all the cookies used on this site by category is set out below.

Strictly Necessary Cookies

Strictly necessary cookies are essential to enable you to move around the site and use its features and / or services. Without these strictly necessary cookies, the site will not perform as it should, and we may not be able to provide certain services or functionality to you.

Website

Cookie Name	Description	Expiry	Type
allow Cookies Choice	Records user choice re accepting 3rd party cookies from Google Analytics.	30 days	1st Party
Public Survey Completed Form	Prevents repeat submission of survey.	30 days	1st Party
ASPSESSIONIDXXXXXXXXX	Used by Classic ASP to manage a user's session	Session end	1st Party
hjIncludedInSample			

Online Banking

Cookie Name	Description	Expiry	Type
eStatementToken	To hide a loader panel after a download has been completed	Session end	1st Party
sti	To generate a script to handle a redirect if the session expires	Session end	1st Party
Snooze Pop Up Alerts	Stop display of Popup alerts for 5 days	Session end	1st Party
Snooze Header Alerts	Stop display of Header alerts for 5 days	5 days	1st Party

Performance Cookies

Performance cookies collect information about how visitors use a website, for instance which pages visitors go to most often, and if they get error messages from web pages. These cookies do not collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how a website works.

Performance Cookies

Cookie Name	Description	Expiry	Type
_gat	Used by Google Analytics	Variable	3rd Party
_ga	Used by Google Analytics	Variable	3rd Party
_gid	Used by Google Analytics	Variable	3rd Party

Google Analytics

Google Analytics is Google's free web analytics tool that helps site owners to understand how their visitors engage with their site by setting cookies on the domain of the site you are visiting. They collect information anonymously and report site trends without identifying individual visitors. We use Google Analytics to understand how users interact with our web site. It helps us, for example, to understand which areas of our website are the most popular pages.

Functional Cookies

The Functional Cookies on this web site are used to provide services from third parties such as Facebook or Twitter feeds or embedded Google maps. The information these cookies collect may be anonymous and they cannot track your browsing activity on other sites. More information about such cookies can be found in the relevant third-party website.

Functional Cookies

Domain / Cookie Name	Description	Type
Facebook act, c_user, datr, fr, pl, pnl_data2, presence, sb, wd, xs	Social Media sharing	3rd Party
YouTube PREF, VISITOR_INFO1_LIVE, YSC	Our YouTube Channel	3rd Party
Google 1P_JAR, __utma, __utmb, __utmt_UA-10005-1, __utmt, __utmz, _gat_UA-38676921-4, _gat_UA-38676921-23, CONSENT, APISID, GAPS, HSID, NID, OGPC, OTZ, PAIDCONTENT, SAPISID, SIDCC, SID, SNID, SSID,	Embedded Google Maps	3rd Party
Twitter _gat, _ga, _gid, auth_token, co, ct0, dnt, eu_cn, external_referer, guest_id, kdt, personalization_id, remember_checked_on, syndication_guest_id, tfw_exp, twid	Embedded Twitter feed	3rd Party

Managing cookies usage:

You may refuse to accept, or you may disable cookies by activating the setting on your browser which allows you to refuse the setting of cookies. Information about the steps to follow to enable or disable cookies can be found on your Internet browser provider's site via your help screen.

We have supplied links below to some of the more popular browsers for instructions on how to view and disable cookies.

Please be aware that if cookies are disabled, not all features of the site may operate as intended.

If you have any concerns about material which appears on the website, please contact us at info@elevatecu.ie

[Google Chrome](#)

[Mozilla Firefox](#)

[Internet Explorer](#)

[Safari](#)

[Opera](#)

Further Information

About cookies

You can find more information about cookies

at: www.allaboutcookies.org and www.youronlinechoices.eu

How to delete cookies

For further information on how to delete cookies please read the information provided at <http://www.allaboutcookies.org/manage-cookies/clear-cookies-installed.html>

Disabling Cookies

You can find more information about cookies by visiting www.allaboutcookies.org to obtain detailed information on how to prevent cookies from being set on your particular browser.

Google Analytics

For further information about Google Analytics please see Safeguarding your data at <https://support.google.com/analytics/answer/6004245?hl=en>

To opt out of being tracked by Google Analytics across all Sites, visit <http://tools.google.com/dlpage/gaoptout>

YouTube

If you would like further information about the cookies used in relation to YouTube videos, the YouTube privacy notice, including details about YouTube related cookies, is available at: <https://www.google.co.uk/policies/privacy/>

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